

	<b>INTEGRATED MANAGEMENT SYSTEM MANUAL</b>	<b>APPENDIX 1</b>	<b>Page 1 of 1</b>
	<b>Declaration of the Management on Quality, Environment and Occupational Health and Safety Policies</b>	<b>Version 4 Date: 08.03.2021</b>	

*Translation from Bulgarian*

## QUALITY POLICY

For us in Geotechmin OOD, the needs of our clients are the driving force behind the continuous improvement of our business activities. Our main objective is **to meet our clients' needs and expectations in a sustainable and comprehensive manner**. To achieve this objective, we commit to:

- Performing our activities in full compliance with the requirements of our clients and other interested parties, as well as observing the rules and procedures prescribed in the Integrated Management System.
- Maintaining regular communication with our clients and seeking continuous feedback to assess their satisfaction and meet their needs.
- Strict compliance with all relevant statutory requirements in the course of rendering our services.
- Selecting our suppliers in strict conformity with previously set criteria for quality and safety and establishing mutual beneficial relations with them.
- Maintaining our professional competence at a level which meets the requirements on our products and services.
- Implementing a systematic process-oriented approach to company management in order to achieve greater transparency and instill confidence in our clients and all interested parties that their requirements will be fulfilled.
- Applying techniques to improve the effectiveness of our company activities and provide a framework for setting quality objectives.
- Striving for continuous improvement by assessing the functionality of the IMS system.
- Fact-based decision making.

Dominic Hamers  
Executive Director