

QUALITY POLICY

In Geotechmin OOD, we consider our clients the driving force for the development of our company activities. Thus, our main objective is **to meet their needs and expectations in a sustainable and comprehensive way**. In order to achieve this objective, we commit to:

- Manage the design, construction, research and analyses processes in compliance with the planned activities and the company's integrated management system.
- Strictly observe the applicable legal requirements in the course of providing products and services.
- Select our suppliers in strict conformity with the previously set criteria for quality and safety and build up good business relations with them.
- Identify and maintain our professional competence at a level which meets the requirements towards our products and services.
- Introduce a process-oriented approach in the execution of our activities in order to ensure more efficient control and measuring of our achievements.
- Introduce a systematic approach of company management by implementing an integrated management system in compliance with ISO 9001:2008, ISO 14001:2004 and OHSAS 18001:2007 standards. This will result in greater transparency and confidence in our clients and all interested parties that their requirements will be fulfilled.

To achieve significant progress towards client satisfaction, we set concrete quality objectives which are subject to annual review of their operational efficiency.

(signed by)

Dr. Eng. Tzolo Voutov
President